



Admissions to AGE
Opinium Healthcare Team



Opinium Research Results / Tables 21 August 2015

2,003 Online Interviews (UK Nat. Rep)

Field: 21st to 24th August 2015

If the Base is not otherwise specified, the table is based on the full sample

Where column base is below 50 respondents, figures should be seen as indicative only and we advise against using these when reporting unless appropriate caveats are given

	Gender			Age			
	Total	Male	Female	Total	18-34	35-54	55+
How many times have you or a member of your household attended the following in the past 12 months?							
Flip Grid Single 0 Accident and Emergency (A&E)							
	2003	972	1031	2003	580	706	717
<i>Base: All respondents</i>	100%						
None	1331	647	683	1331	302	485	544
	66%	67%	66%	66%	52%	69%	76%
1	358	162	196	358	129	125	104
	18%	17%	19%	18%	22%	18%	15%
2	164	77	87	164	72	52	40
	8%	8%	8%	8%	12%	7%	6%
3	67	39	28	67	41	14	12
	3%	4%	3%	3%	7%	2%	2%
4	41	23	18	41	16	12	12
	2%	2%	2%	2%	3%	2%	2%
5 - 7	14	7	7	14	6	5	3
	1%	1%	1%	1%	1%	1%	0%
8 - 10	8	7	1	8	3	3	2
	0%	1%	0%	0%	0%	0%	0%
11 - 15	5	4	1	5	3	1	0
	0%	0%	0%	0%	1%	0%	0
More than 15	16	6	10	16	7	7	1
	1%	1%	1%	1%	1%	1%	0%
Mean # of visits	0.8	0.8	0.7	0.8	1.1	0.7	0.4
Cumulative %s							
1	33%	34%	34%	33%	47%	31%	25%
2	15%	17%	15%	15%	25%	13%	10%
3	7%	9%	7%	7%	13%	6%	4%
4	4%	5%	4%	4%	6%	4%	2%
5-7	2%	3%	2%	2%	3%	2%	0%

How many times have you or a member of your household attended the following in the past 12 months?	Gender			Age			
	Total	Male	Female	Total	18-34	35-54	55+
Flip Grid Single 0 Accident and Emergency (A&E)							
8-10	1%	2%	1%	1%	2%	1%	0%
11-15	1%	1%	1%	1%	2%	1%	0%
More than 15	1%	1%	1%	1%	1%	1%	0%

		Region										
How many times have you or a member of your household attended the following in the past 12 months?		Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Flip Grid Single 0 Accident and Emergency (A&E)		2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
None		1331	57	154	115	107	112	132	146	187	109	64
		66%	68%	69%	69%	74%	64%	71%	57%	68%	64%	65%
1		358	17	41	28	17	32	33	44	53	31	20
		18%	20%	18%	17%	12%	18%	18%	17%	19%	18%	21%
2		164	5	18	17	6	16	11	24	20	18	8
		8%	6%	8%	10%	4%	9%	6%	9%	7%	11%	9%
3		67	1	4	4	5	8	4	23	3	6	2
		3%	1%	2%	2%	4%	5%	2%	9%	1%	3%	2%
4		41	0	5	2	3	1	3	9	6	2	1
		2%	0	2%	1%	2%	1%	2%	4%	2%	1%	1%
5 - 7		14	3	1	1	1	1	0	4	1	2	0
		1%	3%	0%	0%	1%	0%	0%	2%	1%	1%	0
8 - 10		8	1	1	0	1	0	1	3	0	1	0
		0%	1%	0%	0	1%	0	0%	1%	0	1%	0
11 - 15		5	0	0	1	0	3	1	0	0	0	0
		0%	0	0	1%	0	2%	0%	0	0	0	0
More than 15		16	0	0	0	4	3	0	3	3	1	2
		1%	0	0	0	3%	2%	0	1%	1%	1%	2%
Mean # of visits		0.8	0.7	0.6	0.6	0.9	1.0	0.5	1.1	0.6	0.8	0.8
Cumulative %s												
1		33%	31%	30%	31%	27%	37%	28%	43%	31%	36%	35%
2		15%	11%	12%	14%	15%	19%	10%	26%	12%	18%	14%
3		7%	5%	4%	4%	11%	10%	4%	17%	5%	7%	5%
4		4%	4%	2%	2%	7%	5%	2%	8%	4%	4%	3%
5-7		2%	4%	0%	1%	5%	4%	0%	4%	2%	3%	2%

Region

How many times have you or a member of your household attended the following in the past 12 months?

Flip Grid Single 0

Accident and Emergency (A&E)

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
8-10	1%	1%	0%	1%	4%	4%	0%	2%	1%	2%	2%
11-15	1%	0%	0%	1%	3%	4%	0%	1%	1%	1%	2%
More than 15	1%	0%	0%	0%	3%	2%	0%	1%	1%	1%	2%

**How many times have you or a member
of your household attended the
following in the past 12 months?**

**Northern
Scotland Ireland**

Flip Grid Single 0

Accident and Emergency (A&E)

	170	56
<i>Base: All respondents</i>	100%	100%
None	117 69%	31 55%
1	34 20%	8 15%
2	12 7%	8 14%
3	4 2%	3 5%
4	2 1%	6 10%
5 - 7	0	1 1%
8 - 10	0	0
11 - 15	0	0
More than 15	0	0
Mean # of visits	0.5	1.1
Cumulative %s		
1	30%	45%
2	10%	30%
3	3%	16%
4	1%	11%
5-7	0%	1%

**How many times have you or a member
of your household attended the
following in the past 12 months?**

**Northern
Scotland Ireland**

Flip Grid Single 0

Accident and Emergency (A&E)

8-10	0%	0%
11-15	0%	0%
More than 15	0%	0%

Social grade

How many times have you or a member of your household attended the following in the past 12 months?

Flip Grid Single 0

Accident and Emergency (A&E)

	Total	ABC1	C2DE
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
None	1331 66%	693 64%	638 69%
1	358 18%	215 20%	144 16%
2	164 8%	76 7%	88 10%
3	67 3%	40 4%	27 3%
4	41 2%	26 2%	15 2%
5 - 7	14 1%	9 1%	5 1%
8 - 10	8 0%	7 1%	1 0%
11 - 15	5 0%	1 0%	3 0%
More than 15	16 1%	12 1%	4 0%
Mean # of visits	0.8	0.8	0.6
Cumulative %s			
1	33%	36%	32%
2	15%	16%	16%
3	7%	9%	6%
4	4%	5%	3%
5-7	2%	3%	1%

Social grade

**How many times have you or a member
of your household attended the
following in the past 12 months?**

	Total	ABC1	C2DE
Flip Grid Single 0 Accident and Emergency (A&E)			
8-10	1%	2%	0%
11-15	1%	1%	0%
More than 15	1%	1%	0%

Referred
to A&E

How many times have you or a member
of your household attended the
following in the past 12 months?

Flip Grid Single 0
Accident and Emergency (A&E)

	Total	Yes	No
	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
None	0	0	0
1	358 53%	188 48%	170 60%
2	164 24%	99 25%	66 23%
3	67 10%	47 12%	20 7%
4	41 6%	26 7%	15 5%
5 - 7	14 2%	7 2%	7 3%
8 - 10	8 1%	7 2%	1 0%
11 - 15	5 1%	5 1%	0 0
More than 15	16 2%	11 3%	5 2%
Mean # of visits	2.3	2.5	1.9
Cumulative %s			
1	99%	100%	100%
2	46%	52%	40%
3	22%	27%	17%
4	12%	15%	10%
5-7	6%	8%	5%

**Referred
to A&E**

**How many times have you or a member
of your household attended the
following in the past 12 months?**

Flip Grid Single 0

Accident and Emergency (A&E)

	Total	Yes	No
8-10	4%	6%	2%
11-15	3%	4%	2%
More than 15	2%	3%	2%

How many times have you or a member of your household attended the following in the past 12 months?	Reasons for attending A&E						
	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
Flip Grid Single 0 Accident and Emergency (A&E)	672	122	82	172	105	68	147
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%
None	0	0	0	0	0	0	0
1	358 53%	45 37%	32 39%	84 49%	43 41%	18 26%	60 41%
2	164 24%	32 26%	18 21%	41 24%	26 25%	16 23%	39 27%
3	67 10%	19 15%	11 13%	30 17%	18 17%	11 16%	21 14%
4	41 6%	8 6%	8 10%	9 5%	3 3%	9 13%	11 8%
5 - 7	14 2%	6 5%	2 3%	3 1%	5 5%	3 4%	2 1%
8 - 10	8 1%	3 2%	2 2%	4 2%	1 1%	2 3%	3 2%
11 - 15	5 1%	1 1%	1 1%	1 1%	0 0%	2 4%	3 2%
More than 15	16 2%	10 8%	9 11%	1 1%	9 8%	8 11%	8 5%
Mean # of visits	2.3	3.5	3.8	2.2	3.2	4.4	3.0
Cumulative %s							
1	99%	100%	100%	100%	100%	100%	100%
2	46%	63%	61%	51%	59%	74%	59%
3	22%	37%	40%	27%	34%	51%	32%
4	12%	22%	27%	10%	17%	35%	18%
5-7	6%	16%	17%	5%	14%	22%	10%

How many times have you or a member of your household attended the following in the past 12 months?	Reasons for attending A&E						
	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
Flip Grid Single 0 Accident and Emergency (A&E)							
8-10	4%	11%	14%	4%	9%	18%	9%
11-15	3%	9%	12%	2%	8%	15%	7%
More than 15	2%	8%	11%	1%	8%	11%	5%

How many times have you or a member of your household attended the following in the past 12 months?	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
Flip Grid Single 0 Accident and Emergency (A&E)			
	42	110	121
<i>Base: All respondents</i>	100%	100%	100%
None	0	0	0
1	14	54	80
	33%	49%	66%
2	4	32	23
	10%	29%	19%
3	8	13	12
	19%	12%	9%
4	7	8	4
	17%	7%	3%
5 - 7	1	2	2
	2%	2%	2%
8 - 10	1	1	0
	2%	1%	0
11 - 15	1	0	0
	2%	0	0
More than 15	7	0	1
	16%	0	1%
Mean # of visits	4.9	1.9	1.7
Cumulative %s			
1	101%	100%	100%
2	68%	51%	34%
3	58%	22%	15%
4	39%	10%	6%
5-7	22%	3%	3%

How many times have you or a member of your household attended the following in the past 12 months?	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
Flip Grid Single 0 Accident and Emergency (A&E)			
8-10	20%	1%	1%
11-15	18%	0%	1%
More than 15	16%	0%	1%

	Gender			Age			
	Total	Male	Female	Total	18-34	35-54	55+
How many times have you or a member of your household attended the following in the past 12 months?							
Flip Grid Single 1 GP Practice							
	2003	972	1031	2003	580	706	717
<i>Base: All respondents</i>	100%						
None	283	186	96	283	100	121	62
	14%	19%	9%	14%	17%	17%	9%
1	300	149	151	300	101	115	84
	15%	15%	15%	15%	17%	16%	12%
2	301	143	158	301	88	98	115
	15%	15%	15%	15%	15%	14%	16%
3	274	109	165	274	64	94	115
	14%	11%	16%	14%	11%	13%	16%
4	217	105	111	217	37	72	107
	11%	11%	11%	11%	6%	10%	15%
5 - 7	347	144	203	347	102	103	141
	17%	15%	20%	17%	18%	15%	20%
8 - 10	132	57	75	132	42	43	47
	7%	6%	7%	7%	7%	6%	7%
11 - 15	63	38	25	63	15	26	21
	3%	4%	2%	3%	3%	4%	3%
More than 15	87	40	47	87	30	33	24
	4%	4%	5%	4%	5%	5%	3%
Mean # of visits	4.0	3.7	4.2	4.0	3.9	3.8	4.2
Cumulative %s							
1	86%	81%	91%	86%	82%	83%	92%
2	71%	66%	76%	71%	65%	67%	80%
3	56%	51%	61%	56%	50%	53%	64%
4	42%	40%	45%	42%	39%	40%	48%
5-7	31%	29%	34%	31%	33%	30%	33%

How many times have you or a member of your household attended the following in the past 12 months?	Gender			Age			
	Total	Male	Female	Total	18-34	35-54	55+
Flip Grid Single 1 GP Practice							
8-10	14%	14%	14%	14%	15%	15%	13%
11-15	7%	8%	7%	7%	8%	9%	6%
More than 15	4%	4%	5%	4%	5%	5%	3%

		Region										
How many times have you or a member of your household attended the following in the past 12 months?		Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Flip Grid Single 1 GP Practice		2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
None		283	15	41	22	17	19	16	36	53	19	11
		14%	18%	18%	13%	12%	11%	8%	14%	19%	11%	11%
1		300	18	40	25	20	30	25	43	32	20	10
		15%	22%	18%	15%	14%	17%	14%	17%	12%	12%	11%
2		301	12	31	24	27	19	31	40	44	22	17
		15%	15%	14%	14%	19%	11%	17%	16%	16%	13%	17%
3		274	7	25	23	15	26	30	37	38	31	16
		14%	9%	11%	14%	11%	15%	16%	14%	14%	18%	16%
4		217	5	20	26	12	24	27	19	34	19	11
		11%	6%	9%	16%	8%	14%	14%	8%	12%	11%	11%
5 - 7		347	16	34	23	32	32	36	40	37	37	16
		17%	19%	15%	14%	22%	18%	19%	15%	14%	21%	16%
8 - 10		132	3	14	13	9	10	12	29	17	8	4
		7%	4%	6%	8%	6%	5%	6%	11%	6%	5%	4%
11 - 15		63	2	13	4	4	5	3	6	2	7	7
		3%	2%	6%	3%	3%	3%	1%	2%	1%	4%	7%
More than 15		87	4	5	7	7	11	6	7	16	7	6
		4%	5%	2%	4%	5%	6%	3%	3%	6%	4%	6%
Mean # of visits		4.0	3.5	3.7	3.9	4.1	4.3	4.0	3.9	3.7	4.3	4.6
Cumulative %s												
1		86%	82%	81%	88%	88%	89%	90%	86%	81%	88%	88%
2		71%	60%	63%	73%	74%	72%	76%	69%	69%	76%	77%
3		56%	45%	49%	59%	55%	61%	59%	53%	53%	63%	60%
4		42%	36%	38%	45%	44%	46%	43%	39%	39%	45%	44%
5-7		31%	30%	29%	29%	36%	32%	29%	31%	27%	34%	33%

Region

How many times have you or a member of your household attended the following in the past 12 months?

Flip Grid Single 1
GP Practice

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
8-10	14%	11%	14%	15%	14%	14%	10%	16%	13%	13%	17%
11-15	7%	7%	8%	7%	8%	9%	4%	5%	7%	8%	13%
More than 15	4%	5%	2%	4%	5%	6%	3%	3%	6%	4%	6%

How many times have you or a member of your household attended the following in the past 12 months?

**Northern
Scotland Ireland**

Flip Grid Single 1
GP Practice

	170	56
<i>Base: All respondents</i>	100%	100%
None	23 13%	12 21%
1	28 17%	8 14%
2	24 14%	10 19%
3	21 12%	3 5%
4	15 9%	5 8%
5 - 7	35 20%	11 19%
8 - 10	9 5%	4 7%
11 - 15	7 4%	2 3%
More than 15	9 5%	2 4%
Mean # of visits	4.2	3.8
Cumulative %s		
1	86%	79%
2	69%	65%
3	55%	46%
4	43%	41%
5-7	34%	33%

**How many times have you or a member
of your household attended the
following in the past 12 months?**

**Northern
Scotland Ireland**

Flip Grid Single 1
GP Practice

8-10	14%	14%
11-15	9%	7%
More than 15	5%	4%

Social grade

How many times have you or a member of your household attended the following in the past 12 months?

	Total	ABC1	C2DE
Flip Grid Single 1 GP Practice			
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
None	283 14%	159 15%	124 13%
1	300 15%	178 17%	122 13%
2	301 15%	156 14%	145 16%
3	274 14%	148 14%	126 14%
4	217 11%	119 11%	97 11%
5 - 7	347 17%	175 16%	172 19%
8 - 10	132 7%	79 7%	53 6%
11 - 15	63 3%	25 2%	38 4%
More than 15	87 4%	40 4%	46 5%
Mean # of visits	4.0	3.8	4.2
Cumulative %s			
1	86%	85%	88%
2	71%	68%	75%
3	56%	54%	59%
4	42%	40%	45%
5-7	31%	29%	34%

Social grade

**How many times have you or a member
of your household attended the
following in the past 12 months?**

	Total	ABC1	C2DE
Flip Grid Single 1 GP Practice			
8-10	14%	13%	15%
11-15	7%	6%	9%
More than 15	4%	4%	5%

Referred
to A&E

How many times have you or a member
of your household attended the
following in the past 12 months?

	Total	Yes	No
Flip Grid Single 1 GP Practice	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
None	22 3%	9 2%	13 5%
1	73 11%	36 9%	37 13%
2	80 12%	41 10%	40 14%
3	92 14%	48 12%	44 16%
4	74 11%	46 12%	28 10%
5 - 7	161 24%	105 27%	56 20%
8 - 10	84 13%	54 14%	30 11%
11 - 15	30 5%	18 5%	12 4%
More than 15	55 8%	32 8%	23 8%
Mean # of visits	5.6	5.8	5.2
Cumulative %s			
1	98%	97%	96%
2	87%	88%	83%
3	75%	78%	69%
4	61%	66%	53%
5-7	50%	54%	43%

**Referred
to A&E**

**How many times have you or a member
of your household attended the
following in the past 12 months?**

	Total	Yes	No
Flip Grid Single 1 GP Practice			
8-10	26%	27%	23%
11-15	13%	13%	12%
More than 15	8%	8%	8%

How many times have you or a member of your household attended the following in the past 12 months?	Reasons for attending A&E						
	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
Flip Grid Single 1 GP Practice	672	122	82	172	105	68	147
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%
None	22 3%	2 1%	2 3%	1 1%	3 3%	2 3%	1 0%
1	73 11%	9 7%	8 9%	17 10%	11 10%	7 11%	8 5%
2	80 12%	9 7%	8 10%	17 10%	9 9%	5 8%	9 6%
3	92 14%	20 17%	10 12%	19 11%	8 8%	9 13%	16 11%
4	74 11%	14 11%	12 15%	23 13%	10 9%	8 12%	17 12%
5 - 7	161 24%	31 26%	18 22%	53 31%	32 31%	15 21%	45 31%
8 - 10	84 13%	21 18%	6 8%	25 15%	14 13%	8 12%	26 18%
11 - 15	30 5%	3 3%	3 3%	9 5%	5 5%	5 7%	7 5%
More than 15	55 8%	12 10%	15 18%	7 4%	13 13%	9 13%	17 12%
Mean # of visits	5.6	6.0	6.4	5.6	6.4	6.4	6.7
Cumulative %s							
1	98%	99%	97%	99%	98%	97%	100%
2	87%	92%	88%	89%	88%	86%	95%
3	75%	85%	78%	79%	79%	78%	89%
4	61%	68%	66%	68%	71%	65%	78%
5-7	50%	57%	51%	55%	62%	53%	66%

How many times have you or a member of your household attended the following in the past 12 months?	Reasons for attending A&E						
	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
Flip Grid Single 1 GP Practice							
8-10	26%	31%	29%	24%	31%	32%	35%
11-15	13%	13%	21%	9%	18%	20%	17%
More than 15	8%	10%	18%	4%	13%	13%	12%

How many times have you or a member of your household attended the following in the past 12 months?	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
Flip Grid Single 1 GP Practice			
	42	110	121
<i>Base: All respondents</i>	100%	100%	100%
None	3 6%	2 2%	8 7%
1	3 7%	12 11%	18 15%
2	6 14%	15 14%	14 12%
3	3 8%	13 12%	17 14%
4	4 10%	14 13%	8 6%
5 - 7	7 18%	31 28%	26 21%
8 - 10	8 18%	8 8%	15 12%
11 - 15	0 0%	3 3%	7 6%
More than 15	8 18%	11 10%	8 7%
Mean # of visits	6.5	5.4	5.2
Cumulative %s			
1	93%	99%	93%
2	86%	88%	78%
3	72%	74%	66%
4	64%	62%	52%
5-7	54%	49%	46%

How many times have you or a member of your household attended the following in the past 12 months?	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
Flip Grid Single 1 GP Practice			
8-10	36%	21%	25%
11-15	18%	13%	13%
More than 15	18%	10%	7%

	Gender		Age				
	Total	Male	Female	Total	18-34	35-54	55+

Q2
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?

	Total	Male	Female	Total	18-34	35-54	55+
Minor injury (e.g. cut, laceration)	17%	21%	13%	17%	21%	17%	11%
	56	32	24	56	39	12	5
Psychological or mental health issues	8%	10%	7%	8%	14%	5%	3%
Retention (e.g. constipation, difficulty urinating)	39	27	12	39	23	11	5
	6%	8%	3%	6%	8%	5%	3%
Road traffic or other serious accident	44	27	17	44	32	8	4
	6%	8%	5%	6%	11%	4%	2%
Stroke	39	16	24	39	18	10	11
	6%	5%	7%	6%	7%	5%	6%
Trip, fall or collapse	118	52	66	118	46	42	30
	18%	16%	19%	18%	17%	19%	17%
Other (please specify)	130	42	88	130	32	46	52
	19%	13%	25%	19%	12%	21%	30%
Prefer not to say	52	29	23	52	23	22	7
	8%	9%	7%	8%	8%	10%	4%

Region

Q2
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
<i>Base: All who have attended A&E in past year</i>	672	27	70	53	38	64	53	110	86	61	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Alcohol or drug related injury	30	1	1	3	4	4	1	9	4	1	1
	4%	4%	2%	5%	12%	7%	2%	8%	4%	2%	3%
Chest pain	80	1	9	6	1	8	9	20	8	7	4
	12%	6%	12%	12%	3%	12%	18%	18%	9%	11%	12%
Cold, flu or fever	55	1	4	1	6	4	5	17	7	2	4
	8%	5%	6%	3%	16%	6%	9%	15%	8%	4%	12%
Concussion or head injury	67	3	6	4	5	3	4	20	3	3	4
	10%	10%	9%	8%	13%	5%	8%	18%	3%	6%	11%
Difficulty in breathing	85	3	7	10	8	7	4	17	5	7	6
	13%	12%	10%	19%	21%	11%	8%	16%	6%	11%	17%
Dislocation or fracture	117	6	15	6	7	15	10	23	13	10	3
	17%	24%	21%	12%	18%	23%	18%	21%	16%	16%	8%
Gastric discomfort (e.g. stomach upset)	68	4	6	8	0	7	5	24	4	3	5
	10%	16%	9%	16%	0	11%	9%	22%	4%	4%	15%
Heart attack	37	1	0	1	2	0	2	11	7	4	5
	6%	6%	0	3%	6%	1%	5%	10%	8%	7%	15%
	115	3	12	5	2	7	5	25	17	17	6

Region

Q2

Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Minor injury (e.g. cut, laceration)	17%	11%	18%	10%	5%	10%	9%	23%	20%	28%	19%
	56	0	4	1	1	7	2	25	3	6	2
Psychological or mental health issues	8%	0	5%	1%	4%	11%	3%	23%	4%	10%	5%
Retention (e.g. constipation, difficulty urinating)	39	1	0	2	2	6	2	13	3	4	1
	6%	4%	0	4%	6%	10%	4%	12%	3%	6%	2%
Road traffic or other serious accident	44	1	5	1	3	2	4	18	2	2	0
	6%	5%	7%	1%	7%	2%	8%	17%	2%	3%	0
Stroke	39	0	3	1	5	4	2	9	4	3	3
	6%	0	4%	1%	14%	7%	4%	8%	4%	5%	9%
Trip, fall or collapse	118	8	15	14	10	9	11	20	9	6	4
	18%	30%	22%	27%	28%	15%	20%	18%	10%	9%	12%
Other (please specify)	130	5	12	5	3	6	14	23	21	16	10
	19%	18%	17%	9%	8%	9%	25%	21%	24%	27%	30%
Prefer not to say	52	2	8	2	6	9	3	7	6	2	0
	8%	7%	12%	4%	16%	14%	6%	6%	7%	3%	0

Northern
Scotland Ireland

Q2
Thinking about all the times either you
or a member of your household
attended Accident & Emergency in the
past 12 months, which of the
following describe the cause of your
visit?

	53 100%	25 100%
<i>Base: All who have attended A&E in past year</i>		
	0 0	0 0
Alcohol or drug related injury	0 0	2 2%
	4 7%	4 14%
Chest pain		
	2 3%	3 10%
Cold, flu or fever		
	6 12%	6 24%
Concussion or head injury		
	7 14%	3 13%
Difficulty in breathing		
	7 14%	2 9%
Dislocation or fracture		
Gastric discomfort (e.g. stomach upset)	1 2%	1 4%
	1 2%	1 5%
Heart attack		
	9	5

Northern
Scotland Ireland

Q2
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?

	Northern Scotland	Ireland
Minor injury (e.g. cut, laceration)	17%	21%
	4	1
Psychological or mental health issues	8%	4%
Retention (e.g. constipation, difficulty urinating)	3	1
	5%	3%
	6	1
Road traffic or other serious accident	10%	2%
	1	4
Stroke	2%	16%
	6	6
Trip, fall or collapse	11%	24%
	13	2
Other (please specify)	25%	9%
	6	1
Prefer not to say	12%	2%

Social grade

	Total	ABC1	C2DE
Q2 Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?			
<i>Base: All who have attended A&E in past year</i>	672 100%	386 100%	286 100%
Alcohol or drug related injury	30 4%	18 5%	12 4%
Chest pain	80 12%	39 10%	41 14%
Cold, flu or fever	55 8%	45 12%	10 3%
Concussion or head injury	67 10%	43 11%	24 8%
Difficulty in breathing	85 13%	48 12%	36 13%
Dislocation or fracture	117 17%	65 17%	52 18%
Gastric discomfort (e.g. stomach upset)	68 10%	44 11%	25 9%
Heart attack	37 6%	28 7%	9 3%
	115	77	38

Social grade

	Total	ABC1	C2DE
Q2			
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?			
Minor injury (e.g. cut, laceration)	17%	20%	13%
	56	33	23
Psychological or mental health issues	8%	9%	8%
Retention (e.g. constipation, difficulty urinating)	39	28	10
	6%	7%	4%
	44	36	8
Road traffic or other serious accident	6%	9%	3%
	39	22	18
Stroke	6%	6%	6%
	118	55	63
Trip, fall or collapse	18%	14%	22%
	130	77	53
Other (please specify)	19%	20%	19%
	52	22	30
Prefer not to say	8%	6%	11%

**Referred
to A&E**

	Total	Yes	No
Q2 Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?			
<i>Base: All who have attended A&E in past year</i>	672 100%	390 100%	283 100%
Alcohol or drug related injury	30 4%	20 5%	10 4%
Chest pain	80 12%	56 14%	24 9%
Cold, flu or fever	55 8%	47 12%	8 3%
Concussion or head injury	67 10%	50 13%	17 6%
Difficulty in breathing	85 13%	57 15%	27 10%
Dislocation or fracture	117 17%	79 20%	38 13%
Gastric discomfort (e.g. stomach upset)	68 10%	50 13%	18 6%
Heart attack	37 6%	27 7%	10 4%
	115	70	44

**Referred
to A&E**

	Total	Yes	No
Q2			
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?			
Minor injury (e.g. cut, laceration)	17%	18%	16%
	56	46	10
Psychological or mental health issues	8%	12%	4%
Retention (e.g. constipation, difficulty urinating)	39	31	7
	6%	8%	3%
	44	32	12
Road traffic or other serious accident	6%	8%	4%
	39	30	10
Stroke	6%	8%	3%
	118	70	48
Trip, fall or collapse	18%	18%	17%
	130	77	52
Other (please specify)	19%	20%	18%
	52	17	35
Prefer not to say	8%	4%	12%

Reasons for attending A&E

	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
Q2 Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?							
<i>Base: All who have attended A&E in past year</i>	672	122	82	172	105	68	147
	100%	100%	100%	100%	100%	100%	100%
Alcohol or drug related injury	30 4%	15 12%	6 7%	9 5%	13 12%	4 6%	10 7%
Chest pain	80 12%	26 21%	15 19%	34 20%	13 13%	15 22%	27 18%
Cold, flu or fever	55 8%	20 16%	12 15%	21 12%	22 21%	22 32%	27 19%
Concussion or head injury	67 10%	17 14%	15 18%	25 14%	20 19%	10 14%	25 17%
Difficulty in breathing	85 13%	30 24%	16 19%	30 18%	19 18%	13 19%	23 16%
Dislocation or fracture	117 17%	26 21%	16 19%	33 19%	25 23%	15 22%	32 22%
Gastric discomfort (e.g. stomach upset)	68 10%	18 14%	14 17%	24 14%	15 15%	10 15%	21 14%
Heart attack	37 6%	14 11%	18 22%	15 9%	11 10%	18 26%	17 12%
	115	17	17	34	22	13	35

Reasons for attending A&E

	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
Q2 Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?							
Minor injury (e.g. cut, laceration)	17%	14%	21%	20%	21%	19%	24%
	56	22	15	25	19	15	21
Psychological or mental health issues	8%	18%	18%	15%	18%	22%	15%
Retention (e.g. constipation, difficulty urinating)	39	15	20	13	17	18	17
	6%	12%	24%	7%	16%	26%	11%
Road traffic or other serious accident	44	13	12	18	9	13	14
	6%	11%	15%	10%	8%	19%	9%
Stroke	39	17	13	15	14	14	18
	6%	14%	16%	9%	14%	20%	12%
Trip, fall or collapse	118	33	23	33	20	13	30
	18%	27%	27%	19%	19%	19%	20%
Other (please specify)	130	19	10	39	13	9	27
	19%	15%	13%	22%	13%	13%	18%
Prefer not to say	52	7	5	8	8	4	8
	8%	6%	6%	5%	7%	6%	6%

Q2
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?

	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
<i>Base: All who have attended A&E in past year</i>	42 100%	110 100%	121 100%
Alcohol or drug related injury	4 10%	10 9%	2 1%
Chest pain	7 17%	14 13%	5 4%
Cold, flu or fever	13 31%	12 11%	3 2%
Concussion or head injury	11 26%	14 12%	5 4%
Difficulty in breathing	5 11%	17 16%	5 5%
Dislocation or fracture	12 27%	17 15%	19 15%
Gastric discomfort (e.g. stomach upset)	13 31%	14 12%	5 4%
Heart attack	11 26%	7 6%	1 1%
	11	28	24

The hospital is closer to me than the GP practice It was a weekend and our GP was not available None of the above

Q2
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following describe the cause of your visit?

Minor injury (e.g. cut, laceration)	26%	25%	19%
	10	15	3
Psychological or mental health issues	25%	14%	2%
Retention (e.g. constipation, difficulty urinating)	10	7	1
	25%	7%	1%
	9	15	3
Road traffic or other serious accident	21%	13%	3%
	9	1	3
Stroke	21%	1%	3%
	8	26	17
Trip, fall or collapse	18%	24%	14%
	1	21	24
Other (please specify)	3%	19%	20%
	0	3	25
Prefer not to say	0	3%	21%

	Gender			Age			
	Total	Male	Female	Total	18-34	35-54	55+
Q3 Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following explain the main reason(s) for going to Accident & Emergency?							
<i>Base: All who have attended A&E in past year</i>	672 100%	325 100%	347 100%	672 100%	278 100%	221 100%	174 100%
I called for an ambulance because I had a medical emergency	122 18%	59 18%	63 18%	122 18%	55 20%	35 16%	32 19%
Someone else called an ambulance for me	82 12%	45 14%	38 11%	82 12%	31 11%	31 14%	21 12%
I was referred or told to visit A&E by my GP	172 26%	90 28%	83 24%	172 26%	82 30%	42 19%	47 27%
I wanted to be seen that day	105 16%	56 17%	49 14%	105 16%	60 21%	29 13%	17 10%
There were no GP appointments available	68 10%	44 14%	24 7%	68 10%	38 14%	19 8%	12 7%
I was referred or told to visit A&E by NHS 111	147 22%	66 20%	80 23%	147 22%	67 24%	47 21%	32 18%
The hospital is closer to me than the GP practice	42 6%	29 9%	13 4%	42 6%	27 10%	11 5%	4 3%
It was a weekend and our GP was not available	110 16%	63 19%	47 13%	110 16%	51 18%	33 15%	25 15%
None of the above	121 18%	60 19%	61 18%	121 18%	44 16%	51 23%	26 15%

Region

Q3

Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following explain the main reason(s) for going to Accident & Emergency?

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
<i>Base: All who have attended A&E in past year</i>	672	27	70	53	38	64	53	110	86	61	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
I called for an ambulance because I had a medical emergency	122	5	10	11	8	10	10	24	14	13	8
	18%	17%	15%	22%	23%	15%	19%	22%	16%	22%	22%
Someone else called an ambulance for me	82	3	6	5	5	9	9	21	8	6	3
	12%	11%	9%	10%	12%	14%	16%	19%	10%	10%	8%
I was referred or told to visit A&E by my GP	172	4	14	11	12	15	14	42	15	18	9
	26%	15%	20%	20%	31%	24%	26%	38%	17%	30%	25%
I wanted to be seen that day	105	6	6	7	6	9	5	27	11	11	4
	16%	22%	8%	13%	16%	14%	10%	25%	13%	18%	12%
There were no GP appointments available	68	4	8	2	2	6	6	24	9	3	1
	10%	13%	12%	4%	6%	9%	12%	21%	10%	4%	4%
I was referred or told to visit A&E by NHS 111	147	5	10	7	15	11	15	35	11	16	7
	22%	19%	14%	13%	39%	17%	29%	32%	12%	26%	21%
The hospital is closer to me than the GP practice	42	1	3	3	3	4	2	16	6	2	1
	6%	3%	4%	5%	8%	6%	5%	14%	7%	4%	2%
It was a weekend and our GP was not available	110	5	10	7	6	8	6	20	16	13	4
	16%	18%	15%	14%	17%	13%	11%	19%	19%	21%	12%
None of the above	121	7	20	10	7	14	6	11	19	5	5
	18%	27%	29%	20%	18%	22%	12%	10%	22%	8%	16%

Northern
Scotland Ireland

Q3
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following explain the main reason(s) for going to Accident & Emergency?

	53	25
	100%	100%
<i>Base: All who have attended A&E in past year</i>		
I called for an ambulance because I had a medical emergency	8 15%	1 5%
Someone else called an ambulance for me	5 9%	2 9%
I was referred or told to visit A&E by my GP	12 24%	8 31%
I wanted to be seen that day	10 18%	4 15%
There were no GP appointments available	3 5%	1 4%
I was referred or told to visit A&E by NHS 111	11 21%	4 17%
The hospital is closer to me than the GP practice	1 2%	2 6%
It was a weekend and our GP was not available	10 19%	4 15%
None of the above	11 20%	5 20%

Social grade

	Total	ABC1	C2DE
Q3			
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following explain the main reason(s) for going to Accident & Emergency?			
<i>Base: All who have attended A&E in past year</i>	672	386	286
	100%	100%	100%
I called for an ambulance because I had a medical emergency	122	65	58
	18%	17%	20%
Someone else called an ambulance for me	82	57	25
	12%	15%	9%
I was referred or told to visit A&E by my GP	172	100	72
	26%	26%	25%
I wanted to be seen that day	105	64	42
	16%	16%	15%
There were no GP appointments available	68	50	18
	10%	13%	6%
I was referred or told to visit A&E by NHS 111	147	86	61
	22%	22%	21%
The hospital is closer to me than the GP practice	42	32	10
	6%	8%	4%
It was a weekend and our GP was not available	110	71	39
	16%	18%	14%
None of the above	121	74	47
	18%	19%	16%

**Referred
to A&E**

Total Yes No

Q3
Thinking about all the times either you
or a member of your household
attended Accident & Emergency in the
past 12 months, which of the
following explain the main reason(s)
for going to Accident & Emergency?

	672	390	283
<i>Base: All who have attended A&E in past year</i>	100%	100%	100%
I called for an ambulance because I had a medical emergency	122 18%	51 13%	72 25%
Someone else called an ambulance for me	82 12%	38 10%	44 15%
I was referred or told to visit A&E by my GP	172 26%	172 44%	0 0
I wanted to be seen that day	105 16%	105 27%	0 0
There were no GP appointments available	68 10%	68 18%	0 0
I was referred or told to visit A&E by NHS 111	147 22%	147 38%	0 0
The hospital is closer to me than the GP practice	42 6%	42 11%	0 0
It was a weekend and our GP was not available	110 16%	50 13%	60 21%
None of the above	121 18%	0 0	121 43%

Reasons for attending A&E

	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
--	-------------------------------------------------------------	-----------------------------------------	----------------------------------------------	------------------------------	-----------------------------------------	------------------------------------------------

Q3
Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following explain the main reason(s) for going to Accident & Emergency?

	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111
<i>Base: All who have attended A&E in past year</i>	672	122	82	172	105	68	147
	100%	100%	100%	100%	100%	100%	100%
I called for an ambulance because I had a medical emergency	122	122	21	17	28	20	27
	18%	100%	26%	10%	26%	29%	19%
Someone else called an ambulance for me	82	21	82	15	15	22	24
	12%	17%	100%	9%	14%	32%	17%
I was referred or told to visit A&E by my GP	172	17	15	172	20	19	37
	26%	14%	18%	100%	19%	28%	25%
I wanted to be seen that day	105	28	15	20	105	24	33
	16%	23%	18%	11%	100%	36%	22%
There were no GP appointments available	68	20	22	19	24	68	24
	10%	16%	26%	11%	23%	100%	17%
I was referred or told to visit A&E by NHS 111	147	27	24	37	33	24	147
	22%	22%	30%	21%	31%	36%	100%
The hospital is closer to me than the GP practice	42	14	13	9	11	17	16
	6%	12%	16%	5%	10%	25%	11%
It was a weekend and our GP was not available	110	16	20	20	18	16	20
	16%	13%	24%	12%	17%	23%	14%
None of the above	121	0	0	0	0	0	0
	18%	0	0	0	0	0	0

	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
--	---------------------------------------------------	-----------------------------------------------	-------------------

Q3

Thinking about all the times either you or a member of your household attended Accident & Emergency in the past 12 months, which of the following explain the main reason(s) for going to Accident & Emergency?

	42	110	121
	100%	100%	100%
<i>Base: All who have attended A&E in past year</i>			
I called for an ambulance because I had a medical emergency	14 34%	16 14%	0 0
Someone else called an ambulance for me	13 31%	20 18%	0 0
I was referred or told to visit A&E by my GP	9 22%	20 18%	0 0
I wanted to be seen that day	11 26%	18 17%	0 0
There were no GP appointments available	17 40%	16 14%	0 0
I was referred or told to visit A&E by NHS 111	16 38%	20 18%	0 0
The hospital is closer to me than the GP practice	42 100%	11 10%	0 0
It was a weekend and our GP was not available	11 26%	110 100%	0 0
None of the above	0 0	0 0	121 100%

What is
your
gender?

Age

Q4 1

Thinking about all the times either you or a member of your household attended Accident & Emergency, how many times did you visit result in any of the following? Just to remind you, you told us that have visited A&E once in the past 12 months.

	Total	Male	Female	Total	18-34	35-54	55+
<i>Base: All who have attended A&E in past year</i>	358	162	196	358	129	125	104
	100%	100%	100%	100%	100%	100%	100%
Admission to hospital for 2 days or more	52	23	30	52	15	21	17
	15%	14%	15%	15%	12%	17%	16%
Discharged with a clean bill of health	31	17	14	31	16	7	8
	9%	11%	7%	9%	12%	5%	8%
Given advice and discharged	69	32	37	69	29	23	16
	19%	20%	19%	19%	23%	18%	16%
Overnight stay in hospital	28	17	10	28	14	8	6
	8%	11%	5%	8%	11%	7%	5%
Prescribed medication and discharged	63	26	37	63	27	20	15
	18%	16%	19%	18%	21%	16%	15%
Referred back to my GP	12	5	6	12	2	3	6
	3%	3%	3%	3%	2%	2%	6%
Referred for further tests (e.g. Ultrasound)	32	15	17	32	6	15	12
	9%	9%	9%	9%	4%	12%	12%
Transferred to a specialist unit or trauma centre (e.g. Cardiology)	28	9	20	28	10	10	8
	8%	5%	10%	8%	8%	8%	8%
Other outcome	44	18	26	44	10	18	16
	12%	11%	13%	12%	8%	15%	15%

Region

Q4 1

Thinking about all the times either you or a member of your household attended Accident & Emergency, how many times did you visit result in any of the following? Just to remind you, you told us that have visited A&E once in the past 12 months.

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West
<i>Base: All who have attended A&E in past year</i>	358	17	41	28	17	32	33	44	53	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Admission to hospital for 2 days or more	52	2	4	5	3	1	6	11	7	2
	15%	12%	10%	19%	16%	3%	17%	24%	13%	6%
Discharged with a clean bill of health	31	1	2	1	1	4	3	5	5	7
	9%	3%	4%	5%	4%	11%	9%	12%	10%	24%
Given advice and discharged	69	4	10	8	4	8	7	2	10	6
	19%	25%	24%	28%	25%	26%	21%	4%	20%	20%
Overnight stay in hospital	28	1	3	6	1	2	3	4	4	1
	8%	4%	7%	20%	5%	7%	11%	10%	8%	3%
Prescribed medication and discharged	63	3	11	4	4	8	6	10	5	3
	18%	20%	28%	13%	21%	23%	18%	23%	10%	10%
Referred back to my GP	12	2	1	0	0	1	0	2	1	1
	3%	12%	3%	0	0	4%	0	5%	1%	3%
Referred for further tests (e.g. Ultrasound)	32	0	2	2	1	2	3	3	8	5
	9%	0	5%	6%	9%	5%	9%	7%	15%	17%
Transferred to a specialist unit or trauma centre (e.g. Cardiology)	28	3	3	1	0	2	1	6	5	3
	8%	16%	6%	4%	0	6%	4%	14%	9%	10%
Other outcome	44	1	5	1	3	5	4	1	8	2
	12%	8%	13%	5%	20%	15%	12%	2%	15%	7%

Q4 1

Thinking about all the times either you or a member of your household attended Accident & Emergency, how many times did you visit result in any of the following? Just to remind you, you told us that have visited A&E once in the past 12 months.

	Wales	Scotland	Northern Ireland
	20	34	8
<i>Base: All who have attended A&E in past year</i>	100%	100%	100%
	3	5	5
Admission to hospital for 2 days or more	13%	15%	62%
	1	1	0
Discharged with a clean bill of health	5%	4%	0
	5	4	0
Given advice and discharged	23%	12%	6%
	0	2	0
Overnight stay in hospital	0	7%	0
	1	7	1
Prescribed medication and discharged	6%	20%	13%
	1	2	0
Referred back to my GP	5%	7%	0
	3	4	0
Referred for further tests (e.g. Ultrasound)	12%	12%	0
Transferred to a specialist unit or trauma centre (e.g. Cardiology)	1	3	1
	6	8	9
Other outcome	6	6	1
	29%	18%	11%

Q4 1

Thinking about all the times either you or a member of your household attended Accident & Emergency, how many times did you visit result in any of the following? Just to remind you, you told us that have visited A&E once in the past 12 months.

	Total	ABC1	C2DE
	358	215	144
<i>Base: All who have attended A&E in past year</i>	100%	100%	100%
Admission to hospital for 2 days or more	52 15%	33 15%	20 14%
Discharged with a clean bill of health	31 9%	18 8%	13 9%
Given advice and discharged	69 19%	39 18%	30 21%
Overnight stay in hospital	28 8%	17 8%	11 8%
Prescribed medication and discharged	63 18%	40 19%	22 16%
Referred back to my GP	12 3%	5 2%	7 5%
Referred for further tests (e.g. Ultrasound)	32 9%	21 10%	11 8%
Transferred to a specialist unit or trauma centre (e.g. Cardiology)	28 8%	17 8%	11 8%
Other outcome	44 12%	25 12%	18 13%

Q5 Summary

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Is achievable	Will improve healthcare services for patients	Will reduce the pressure on Accident & Emergency
		2003	2003
<i>Base: All respondents</i>	100%	100%	100%
Not at all	258 13%	162 8%	168 8%
Not very	701 35%	471 24%	425 21%
Quite	711 36%	848 42%	859 43%
Very	333 17%	522 26%	551 27%
Net No	48%	32%	30%
Net Yes	52%	68%	70%

Is a policy I approve of	Will place too much pressure on GPs
2003 100%	2003 100%
156 8%	180 9%
370 18%	456 23%
806 40%	826 41%
670 33%	542 27%
26% 74%	32% 68%

Region

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Q5 0											
Is achievable											
	2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	258 13%	16 19%	25 11%	24 14%	16 11%	23 13%	14 8%	28 11%	36 13%	23 14%	18 18%
Not very	701 35%	21 25%	80 36%	52 31%	58 40%	71 40%	74 40%	68 26%	107 39%	63 37%	34 34%
Quite	711 36%	35 42%	78 35%	58 34%	47 32%	57 33%	69 37%	104 41%	94 35%	60 35%	30 31%
Very	333 17%	11 14%	40 18%	34 21%	24 16%	24 13%	28 15%	56 22%	35 13%	24 14%	17 17%
Net No	48%	44%	47%	46%	51%	53%	48%	38%	52%	51%	53%
Net Yes	52%	55%	53%	55%	49%	46%	52%	63%	47%	49%	48%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Northern	
	Scotland	Ireland
Q5 0 Is achievable		
	170	56
<i>Base: All respondents</i>	100%	100%
	27	8
Not at all	16%	14%
	56	18
Not very	33%	32%
	62	17
Quite	36%	30%
	26	14
Very	15%	25%
Net No	49%	46%
Net Yes	52%	55%

Social grade

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	ABC1	C2DE
Q5 0			
Is achievable			
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
Not at all	258 13%	133 12%	124 13%
Not very	701 35%	381 35%	320 35%
Quite	711 36%	393 36%	319 34%
Very	333 17%	172 16%	161 17%
Net No	48%	48%	48%
Net Yes	52%	52%	52%

Referred
to A&E

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Yes	No
Q5 0			
Is achievable			
	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
	74	38	36
Not at all	11%	10%	13%
	212	112	100
Not very	31%	29%	35%
	255	157	99
Quite	38%	40%	35%
	132	83	49
Very	20%	21%	17%
Net No	43%	38%	48%
Net Yes	58%	62%	52%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...	Reasons for attending A&E									
	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
Q5 0 Is achievable	672	122	82	172	105	68	147	42	110	121
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	74	13	9	16	12	8	11	1	13	11
	11%	11%	11%	9%	12%	12%	8%	2%	12%	9%
Not very	212	35	17	51	26	10	38	8	25	48
	31%	29%	21%	30%	25%	14%	26%	19%	23%	40%
Quite	255	50	28	70	38	30	54	9	44	44
	38%	40%	34%	41%	36%	44%	37%	20%	40%	37%
Very	132	25	27	35	29	21	44	24	28	18
	20%	20%	33%	20%	28%	31%	30%	58%	26%	15%
Net No	43%	39%	32%	39%	36%	26%	33%	21%	35%	49%
Net Yes	58%	61%	67%	61%	64%	75%	67%	79%	65%	51%

Gender

Age

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Male	Female	Total	18-34	35-54	55+
Q5 1							
Will improve healthcare services for patients							
	2003	972	1031	2003	580	706	717
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%
Not at all	162 8%	87 9%	75 7%	162 8%	58 10%	59 8%	45 6%
Not very	471 24%	220 23%	252 24%	471 24%	134 23%	160 23%	177 25%
Quite	848 42%	427 44%	421 41%	848 42%	227 39%	304 43%	318 44%
Very	522 26%	238 25%	283 27%	522 26%	161 28%	184 26%	177 25%
Net No	32%	32%	32%	32%	33%	31%	31%
Net Yes	68%	68%	68%	68%	67%	69%	69%

Region

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Q5 1											
Will improve healthcare services for patients											
	2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	162 8%	10 12%	13 6%	14 8%	13 9%	19 11%	4 2%	15 6%	29 11%	16 9%	9 9%
Not very	471 24%	14 17%	47 21%	47 28%	36 25%	53 30%	55 30%	51 20%	40 15%	46 27%	26 26%
Quite	848 42%	36 43%	104 47%	70 42%	56 38%	64 36%	74 40%	114 44%	129 47%	72 42%	42 42%
Very	522 26%	24 29%	58 26%	36 22%	40 27%	40 23%	52 28%	77 30%	74 27%	36 21%	22 22%
Net No	32%	29%	27%	37%	34%	41%	32%	26%	25%	36%	36%
Net Yes	68%	71%	72%	63%	67%	59%	68%	75%	74%	64%	65%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Northern	
	Scotland	Ireland
Q5 1 Will improve healthcare services for patients		
	170	56
<i>Base: All respondents</i>	100%	100%
	12	9
Not at all	7%	15%
	43	12
Not very	25%	21%
	71	18
Quite	42%	32%
	44	18
Very	26%	31%
Net No	32%	38%
Net Yes	68%	64%

Social grade

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	ABC1	C2DE
Q5 1 Will improve healthcare services for patients			
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
Not at all	162 8%	73 7%	89 10%
Not very	471 24%	257 24%	214 23%
Quite	848 42%	442 41%	406 44%
Very	522 26%	307 28%	215 23%
Net No	32%	31%	33%
Net Yes	68%	69%	67%

Referred
to A&E

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Yes	No
Q5 1 Will improve healthcare services for patients	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
Not at all	49 7%	23 6%	26 9%
Not very	156 23%	90 23%	66 23%
Quite	263 39%	150 38%	114 40%
Very	204 30%	127 33%	77 27%
Net No	31%	29%	33%
Net Yes	69%	71%	67%

Reasons for attending A&E										
	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above	
Total	672	122	82	172	105	68	147	42	110	121
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	49	10	6	10	7	3	3	4	7	9
	7%	8%	7%	6%	6%	4%	2%	9%	6%	8%
Not very	156	29	12	45	19	7	27	9	15	28
	23%	24%	14%	26%	18%	11%	18%	21%	13%	23%
Quite	263	35	25	59	41	27	62	6	46	56
	39%	28%	30%	34%	39%	39%	42%	14%	42%	46%
Very	204	49	39	57	39	32	55	24	42	28
	30%	40%	48%	33%	37%	46%	38%	57%	38%	23%
Net No	31%	32%	22%	32%	25%	15%	20%	31%	20%	31%
Net Yes	69%	69%	78%	67%	76%	87%	80%	71%	80%	69%

Gender

Age

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Male	Female	Total	18-34	35-54	55+
Q5 2							
Will reduce the pressure on Accident & Emergency							
	2003	972	1031	2003	580	706	717
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%
Not at all	168 8%	91 9%	77 7%	168 8%	48 8%	67 9%	54 8%
Not very	425 21%	216 22%	209 20%	425 21%	127 22%	142 20%	157 22%
Quite	859 43%	427 44%	432 42%	859 43%	246 42%	312 44%	301 42%
Very	551 27%	238 24%	313 30%	551 27%	159 27%	186 26%	205 29%
Net No	30%	32%	28%	30%	30%	30%	29%
Net Yes	70%	68%	72%	70%	70%	71%	71%

Region

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Q5 2											
Will reduce the pressure on Accident & Emergency											
	2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	168 8%	12 15%	17 8%	11 6%	9 6%	17 10%	12 6%	12 5%	26 9%	20 12%	9 9%
Not very	425 21%	14 17%	50 22%	36 21%	35 24%	43 24%	41 22%	48 19%	53 19%	42 24%	18 19%
Quite	859 43%	34 41%	97 44%	82 49%	52 36%	71 40%	82 44%	111 43%	114 42%	75 44%	50 51%
Very	551 27%	23 27%	59 26%	39 23%	49 34%	45 26%	50 27%	85 33%	81 30%	34 20%	21 21%
Net No	30%	31%	30%	28%	31%	34%	29%	23%	29%	36%	28%
Net Yes	70%	68%	70%	72%	70%	66%	71%	77%	71%	64%	72%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Northern	
	Scotland	Ireland
Q5 2 Will reduce the pressure on Accident & Emergency		
	170	56
<i>Base: All respondents</i>	100%	100%
Not at all	13 8%	10 19%
Not very	36 21%	9 16%
Quite	73 43%	19 33%
Very	48 28%	18 32%
Net No	29%	34%
Net Yes	71%	66%

Social grade

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	ABC1	C2DE
Q5 2			
Will reduce the pressure on Accident & Emergency			
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
Not at all	168 8%	77 7%	92 10%
Not very	425 21%	217 20%	208 23%
Quite	859 43%	477 44%	382 41%
Very	551 27%	309 29%	242 26%
Net No	30%	27%	32%
Net Yes	70%	73%	68%

Referred
to A&E

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Yes	No
Q5 2 Will reduce the pressure on Accident & Emergency			
	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
	48	23	25
Not at all	7%	6%	9%
	137	71	66
Not very	20%	18%	23%
	298	174	124
Quite	44%	45%	44%
	190	122	68
Very	28%	31%	24%
Net No	28%	24%	32%
Net Yes	73%	76%	68%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...	Reasons for attending A&E									
	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above
Q5 2 Will reduce the pressure on Accident & Emergency	672	122	82	172	105	68	147	42	110	121
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	48	9	4	11	7	4	4	0	6	11
	7%	7%	4%	7%	7%	5%	3%	1%	5%	9%
Not very	137	28	11	33	17	6	25	9	18	26
	20%	23%	14%	19%	16%	9%	17%	21%	16%	22%
Quite	298	48	29	71	48	24	64	9	45	63
	44%	39%	36%	41%	46%	35%	44%	20%	41%	52%
Very	190	38	38	57	33	35	54	25	42	21
	28%	31%	46%	33%	32%	51%	37%	58%	38%	18%
Net No	28%	30%	18%	26%	23%	15%	20%	21%	22%	31%
Net Yes	73%	70%	82%	74%	77%	87%	80%	81%	79%	69%

Gender

Age

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Male	Female	Total	18-34	35-54	55+
Q5 3							
Is a policy I approve of							
	2003	972	1031	2003	580	706	717
<i>Base: All respondents</i>	100%						
Not at all	156 8%	72 7%	85 8%	156 8%	43 7%	64 9%	50 7%
Not very	370 18%	164 17%	206 20%	370 18%	113 19%	116 16%	141 20%
Quite	806 40%	407 42%	399 39%	806 40%	230 40%	287 41%	290 40%
Very	670 33%	330 34%	341 33%	670 33%	194 33%	239 34%	237 33%
Net No	26%	24%	28%	26%	27%	25%	27%
Net Yes	74%	76%	72%	74%	73%	75%	74%

Region

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
Q5 3											
Is a policy I approve of											
	2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	156 8%	12 14%	9 4%	19 11%	9 6%	11 6%	8 4%	13 5%	29 11%	15 9%	12 13%
Not very	370 18%	8 9%	42 19%	33 20%	32 22%	36 21%	38 21%	46 18%	45 17%	38 22%	12 12%
Quite	806 40%	41 49%	92 41%	62 37%	55 38%	70 40%	76 41%	110 43%	103 38%	70 41%	40 41%
Very	670 33%	23 28%	80 36%	54 32%	48 33%	58 33%	62 34%	88 34%	96 35%	48 28%	33 34%
Net No	26%	24%	23%	31%	28%	27%	25%	23%	27%	31%	24%
Net Yes	74%	76%	77%	69%	72%	73%	75%	77%	73%	69%	74%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Northern	
	Scotland	Ireland
Q5 3 Is a policy I approve of		
	170	56
<i>Base: All respondents</i>	100%	100%
Not at all	13 8%	5 10%
Not very	32 19%	7 13%
Quite	69 41%	19 34%
Very	56 33%	24 44%
Net No	26%	21%
Net Yes	74%	77%

Social grade

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	ABC1	C2DE
Q5 3			
Is a policy I approve of			
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
Not at all	156 8%	83 8%	73 8%
Not very	370 18%	185 17%	185 20%
Quite	806 40%	436 40%	370 40%
Very	670 33%	374 35%	296 32%
Net No	26%	25%	28%
Net Yes	74%	75%	72%

Referred
to A&E

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Yes	No
Q5 3			
Is a policy I approve of			
	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
	43	22	21
Not at all	6%	6%	8%
	116	68	48
Not very	17%	17%	17%
	269	143	125
Quite	40%	37%	44%
	244	157	88
Very	36%	40%	31%
Net No	24%	23%	24%
Net Yes	76%	77%	75%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...	Reasons for attending A&E										
	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS	The hospital is closer to me than the GP practice	It was a weekend and our GP was not available	None of the above		
Q5 3 Is a policy I approve of	Total										
	672	122	82	172	105	68	147	42	110	121	
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Not at all	43 6%	11 9%	2 2%	9 5%	7 7%	3 5%	8 5%	0 0%	6 5%	9 8%	
Not very	116 17%	19 16%	9 11%	37 21%	16 15%	10 15%	11 8%	8 19%	10 9%	19 15%	
Quite	269 40%	46 38%	31 38%	57 33%	38 36%	22 32%	55 38%	11 27%	40 37%	59 49%	
Very	244 36%	46 37%	40 48%	70 40%	45 42%	33 49%	72 49%	23 54%	54 49%	34 28%	
Net No	24%	25%	13%	27%	22%	19%	13%	19%	15%	23%	
Net Yes	76%	75%	87%	74%	79%	81%	86%	81%	85%	77%	

	Gender			Age			
	Total	Male	Female	Total	18-34	35-54	55+
The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...							
Q5 4							
Will place too much pressure on GPs							
<i>Base: All respondents</i>	2003	972	1031	2003	580	706	717
	100%	100%	100%	100%	100%	100%	100%
Not at all	180	94	86	180	69	67	44
	9%	10%	8%	9%	12%	9%	6%
Not very	456	238	218	456	123	149	184
	23%	24%	21%	23%	21%	21%	26%
Quite	826	397	429	826	242	306	278
	41%	41%	42%	41%	42%	43%	39%
Very	542	243	298	542	146	185	211
	27%	25%	29%	27%	25%	26%	29%
Net No	32%	34%	29%	32%	33%	31%	32%
Net Yes	68%	66%	71%	68%	67%	70%	68%

Region

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

Q5 4

Will place too much pressure on GPs

	Total	North East	North West	Yorks & Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales
	2003	84	224	167	144	176	185	256	273	170	98
<i>Base: All respondents</i>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not at all	180 9%	10 12%	17 8%	14 8%	9 6%	18 10%	18 10%	21 8%	21 8%	13 7%	12 12%
Not very	456 23%	17 20%	62 28%	36 21%	30 21%	47 27%	42 23%	50 20%	61 22%	39 23%	18 19%
Quite	826 41%	33 39%	95 42%	63 38%	63 44%	70 40%	74 40%	112 44%	120 44%	67 39%	41 42%
Very	542 27%	24 29%	50 23%	55 33%	42 29%	40 23%	51 28%	73 28%	71 26%	51 30%	27 27%
Net No	32%	32%	35%	30%	27%	37%	32%	28%	30%	31%	31%
Net Yes	68%	68%	65%	71%	73%	63%	68%	72%	70%	69%	69%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Northern Scotland	Ireland
Q5 4 Will place too much pressure on GPs		
	170	56
<i>Base: All respondents</i>	100%	100%
	14	14
Not at all	8%	24%
	45	8
Not very	27%	15%
	66	22
Quite	39%	39%
	45	12
Very	27%	22%
Net No	35%	39%
Net Yes	65%	61%

Social grade

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	ABC1	C2DE
Q5 4			
Will place too much pressure on GPs			
	2003	1079	924
<i>Base: All respondents</i>	100%	100%	100%
	180	86	94
Not at all	9%	8%	10%
	456	244	212
Not very	23%	23%	23%
	826	480	346
Quite	41%	44%	37%
	542	269	273
Very	27%	25%	30%
Net No	32%	31%	33%
Net Yes	68%	69%	67%

Referred
to A&E

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

	Total	Yes	No
Q5 4			
Will place too much pressure on GPs			
	672	390	283
<i>Base: All respondents</i>	100%	100%	100%
	66	36	30
Not at all	10%	9%	11%
	141	73	68
Not very	21%	19%	24%
	286	168	117
Quite	43%	43%	42%
	180	112	67
Very	27%	29%	24%
Net No	31%	28%	35%
Net Yes	69%	72%	65%

**Reasons
for
attending
A&E**

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

Q5 4

Will place too much pressure on GPs

	Total	I called for an ambulance because I had a medical emergency	Someone else called an ambulance for me	I was referred or told to visit A&E by my GP	I wanted to be seen that day	There were no GP appointments available	I was referred or told to visit A&E by NHS 111	The hospital is closer to me than the GP practice
<i>Base: All respondents</i>	672 100%	122 100%	82 100%	172 100%	105 100%	68 100%	147 100%	42 100%
Not at all	66 10%	12 10%	2 2%	19 11%	11 11%	6 8%	12 8%	3 6%
Not very	141 21%	26 21%	9 11%	32 19%	21 20%	7 11%	19 13%	7 17%
Quite	286 43%	41 34%	36 43%	72 42%	40 38%	22 33%	67 45%	14 33%
Very	180 27%	43 35%	35 43%	49 29%	33 31%	33 48%	49 33%	18 43%
Net No	31%	31%	13%	30%	30%	19%	21%	24%
Net Yes	69%	69%	87%	70%	70%	81%	79%	76%

The Prime Minister has promised to introduce a 7-day-a-week GP service by 2020. To what extent do you think this promise...

It was a weekend and our GP was not available
None of the above

Q5 4

Will place too much pressure on GPs

	110	121
<i>Base: All respondents</i>	100%	100%
Not at all	10 9%	15 12%
Not very	18 16%	35 29%
Quite	56 51%	41 33%
Very	26 24%	30 25%
Net No	25%	41%
Net Yes	75%	59%